

## Company profile and policy

### 1.1 Company Profile

This Manual, prepared by J.F.E. Attridge senior management sets out the broad parameters within which we intend to operate our business. Established in 1972, JFE Attridge Scaffolding is still a family owned and run business. Based in Rugeley, Staffordshire we provide Scaffold throughout the UK. Our high standards have resulted in us becoming members of our trade association, The National Access & Scaffolding Confederation (**NASC**) as well as members of the Construction Industry Training Board (**CITB**)

Contractors Health & Safety Assessment Scheme (**CHAS**)

**RISQS** qualified for the UK's rail industry.

**Safe Contractor** accredited

**UVDB** qualified for the utilities

**Constructionline**

### Quality Policy

It is the policy of J.F.E. Attridge to adopt disciplines that will enable us to develop and to provide a continuing quality of service to our customers. The processes that we have in place means that we can measure our performance throughout the organisation and effect a programme of continual improvement and customer satisfaction. This Quality Policy also provides a framework for establishing and reviewing quality objectives

J.F.E. Attridge recognises that to meet our obligations to the customer we must provide a high quality service that meets our customer's requirements whilst complying with all UK legislation. We also recognise the importance of developing and maintaining strong communication channels within the organisation and with our customers and suppliers.

As a leading Company within the scaffolding industry we undertake a quality planning programme to ensure that we have the resources personnel, equipment and the working environment to meet the continuing demands of the marketplace.

We are also committed to develop the potential of all of the people working for us.

By adopting the disciplines required by the ISO 9001:2008 quality management system we are able to demonstrate control over our processes and to create confidence within the organisation that the requirements for quality are consistently fulfilled and maintained.

J.F.E. Attridge is also committed to comply with requirements and to continually improve the effectiveness of the quality system.

Signed.



James Attridge



Richard Attridge

Directors, J.F.E. Attridge Scaffolding Services Co. Ltd

**JFE Attridge Scaffolding Services Co. Ltd.**