

**Quality Manual** 

**Policy and Arrangements** 

## 1. Company Profile and Scope

JFE Attridge Scaffolding is involved with the hiring, setting up, inspection and dismantling of scaffolding for Company's involved in the construction, highways, civil engineering, communications', chemical, rail, clean water, sewerage treatment and power industries. We provide services of unlimited minimum or maximum value, across the UK. Our scope of operations excludes allied works such as asbestos removal. The boundaries of our activities are limited to scaffolding operations within the industries and geography as listed above.

This Manual sets out our policy of commitment to the health, safety and welfare of every employee, member of the public and any others affected by our works, and is supported by the company Health and Safety Manual. It coordinates the management of activities relevant to actual and potential health, safety and welfare issues including those with the potential to impact on the safety of the public and the environment. It is a signpost to the arrangements and procedures put in place to achieve occupational health, safety and environmental control.

A clear organisation structure is essential for successful management; the organisation should have clear roles and responsibilities to deliver a good performance across health, safety, environment and quality management.

Planning and implementation arrangements provide detail on how the organisation will ensure that company policies are followed and that statutory obligations are satisfied.

We recognise the internal and external issues which have the potential to impact on the business operations. Such issues have been risk assessed and appropriate mitigations included within our management system. The effectiveness of these mitigations will be considered as part of the Management Review. More information is provided within section 6.2 of this document.

Specific consideration has been given to third parties; identification of their requirements, the impact of these on our business operations and the appropriate processes we need in place to manage these requirements. More information is provided within section 6.3 of this document.

Measuring and reviewing performance ensures that areas of weakness and strength are identified so that appropriate actions to improve performance can be implemented, and that good practices can be allowed to continue. The procedures described demonstrate the commitment, competence and capability of JFE Attridge Scaffolding to work within the time and safety constraints of their activities.

For works on Network Rail Managed Infrastructure, this document is supported by the Rail Manual, which details the management system requirements for JFE Attridge Scaffolding, as a supplier of products and services that have the potential to import risk onto Network Rail Managed Infrastructure, in accordance with Network Rail Company Standards and Railway Group Standards. JFE Attridge Scaffolding hold RISQS accreditation for the provision of building and civil works and will act as the Primary Sponsor for all of their PTS employees.

To provide structure and coordination for our Safety, Health, Environment and Quality Policy and actions, the internationally recognised standard for management systems, ISO 9001:2015, has been selected as the basis of our management system.

Uncontrolled copies of the Manual are available to customers, external auditing companies and other interested parties, at the company's discretion.